Guide Summary

This Quick Reference Guide covers the process of registering a new Profile with Certiport, registering with each desired exam sponsor, and accepting the Non-Disclosure Agreement (NDA) for each sponsor.

Registering a New Profile

1. To begin, navigate to the Certiport website at www.certiport.com.

2. Next, click on the blue "Login/Register" link in the top right corner of the page.

3. In the New Users section click on the “Register” button.

4. Complete all required fields on the first page of the User Registration Pathway - the "Welcome" page.

5. Next, complete the “Account Setup” page.

   The Welcome Page asks for the following information:
   - Preferred Language: The item selected here will cause any pages within our website that have translations to appear in the language chosen. Please note that not all pages have been localized, and that the default language displayed if the translation does not exist will be English.
   - Country of Residence
   - Certiport Privacy Statement
   - CAPTCHA Security Verification

6. The next step in the User Registration Pathway is to complete the “Personal Information” page.

7. Next, complete the “Profile” (demographic) page.

8. Complete the “Purpose” page.
The Purpose page is where you will indicate the types of activities you wish to perform under the new account. For Test Candidates, please checkmark "Take an exam or prepare for an exam" and then click "Next".

Note: Creating a Certiport profile is also the first step to becoming a Proctor, Teacher, and/or other administrative roles within the Certiport website which are not covered within this document.

Exam Program Registration & Accepting the NDA

You can save time and avoid disruptions when testing by completing the information on the Program Registration page now. Each exam program requires additional registration except for the IC3, which will automatically be populated from the previous steps. Registration for programs you will not be testing in may be skipped.

1. Click on the "Register" button for each exam provider in which you will be taking an exam. You can use your Certiport profile information to populate and submit for each account, which will then sync all future certification data with said test provider.

2. You will also be asked to sign the NDA (non-disclosure agreement) within each individual program registration page. It is possible to submit your information and be shown as "registered" on the Program Registration page without actually accepting the NDA for each program provider. Ensure you have completed the extra step of clicking on the NDA link in order to read and accept it.

Note: It will be necessary to maintain additional profiles at some third-party program’s sites in order to access certain certificates and transcripts that are not fulfilled by Certiport (e.g. Microsoft). Please contact Customer Service for more information on fulfillment.

3. When you have finished registering with each desired program provider and have accepted all corresponding NDAs click "Next".

Note: The profile page can be accessed at any time to register for additional programs, or to go back and sign an NDA prior to testing. The NDA screen also appears once when taking an actual exam for all programs except Microsoft (MOS, MTA, MCE, and MTC), which appears every time an exam is launched.

4. The final page in the User Registration pathway is the "Summary" page. If you have completed all the steps in the pathway you may click "Finish".

After the Summary page, you will be signed into the website for the first time and be taken to the home page of the Test Candidate role.

This guide only covers the User Registration process. For information on the features and tools available to you under this new role, please visit our Test Candidate support page.

Contacting Support

Test Candidates: 888.999.9830, Opt. 2
(M – F 6am to 5pm MT)
Customerservices@certiport.com

CATC Customer Service: 888.999.9830, Opt. 3
(M – F 7am to 5pm MT)

CATC Technical Support: 888.999.9830, Opt. 1
(M – F 6am to 5pm MT)