

Frequently Asked Questions

What changes are Toon Boom and Certiport announcing?

Certiport will no longer sell Toon Boom software, Toon Boom Certified Associate practice tests, and Toon Boom Certified Associate (TCA) exams starting 09 April 2018. Existing Certiport Authorized Testing Centers will be able to use their Certiport TCA exams and practice tests through 09 April 2019 or the expiration date.

Although Toon Boom certification sales will be discontinued in April through Certiport, you will still be able to use your TCA exam inventory through 09 April 2019 or the expiration date. Candidates will continue to be notified of their status and receive a digital certificate if they pass an exam before this date.

Toon Boom will continue to offer the TCA certification and starting 01 July 2018 you will also be able to use your Certiport inventory with Toon Boom's delivery option. Please contact them for more information and how to redeem your Certiport TCA vouchers at certification@toonboom.com.

What will change for Certiport Authorized Testing Centers, educators and students?

Toon Boom Certified Associate (TCA) exams and practice tests will be available through 09 April 2018 for academic institutions, educators, and students that currently have inventory, exam licenses or exam vouchers.

Certiport will continue to award TCA certifications through 09 April 2019 if an exam is taken at a Certified Authorized Testing Center. TCA certifications earned by students through 09 April 2018 will not expire, allowing students to continue to hold a valid and relevant certification as they pursue their education or career.

When will Certiport stop selling Toon Boom software and the Toon Boom Certified Associate exams?

As of 09 April 2018, Certiport will no longer sell Toon Boom software, Toon Boom Certified Associate practice tests, and the Toon Boom Certified Associate exams. The Toon Boom Certified Associate exams, practice tests, bundles and site licenses will be removed from Certiport's price list as of 09 April 2018.

Why is Certiport no longer selling Toon Boom software and Toon Boom Certified Associate exams?

Toon Boom has decided to pursue other distribution opportunities for the Toon Boom Certified Associate (TCA). Contact Toon Boom for more information about the changes to the certification program at certification@toonboom.com.





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How does this change affect academic institutions?

Institutions with a current TCA license or TCA vouchers are encouraged to continue to use the exams until 09 April 2019 and they contact Toon Boom after 01 July 2018 on how to use them through the new Toon Boom option.

How does this change impact current and former students?

Students who are still taking courses will have until 09 April 2019 or the expiration date to take the exam to earn a TCA certification. The TCA certifications earned by 09 April 2019 will not expire, allowing students to continue to hold a valid and relevant certification as they further their education or pursue a career.

Will Toon Boom still offer the Toon Boom Certified Associate certification?

Yes. Please contact Toon Boom at certification@toonboom.com for more information.

Where can institutions, educators, and students go for more information?

Please direct all inquiries regarding testing or Certiport Authorized Testing Centers to <https://certiport.pearsonvue.com/support>.

Please direct all inquiries regarding the Toon Boom Certified Associate program and Toon Boom software to certification@toonboom.com.

