No-Am CATC Newsletter 8-31-2023

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NEWS UPDATE

August 31, 2023



The CERTIFIED latest



Join the next CERTIFIED Academy webinar

Calling all higher education professors and educators! Give your students the opportunity to win \$25,000 with Purdue University's Data Analytics 4 Good case competition. At the crossroads of critical thinking, data analysis, artificial intelligence, and communication, this elite case competition is designed to challenge undergraduate and graduate students across the United States.

Join our next CERTIFIED Academy: IT session on September 6th at 1:30 PM ET to learn how to get your students involved.

I'm ready to register

Hannah Crepeau: Content Marketing Manager



CERTIFIED 2024: Call for Sessions Now Open

It's that time of year again! We're starting preparations for the 2024 CERTIFIED Educator Conference, and we want YOU to be a part of it.

Our application to submit a session proposal is now open! Get all the details, plus ideas for sessions on the blog.

I'm ready to apply

Hannah Crepeau: Content Marketing Manager



Compass Updates

Certiport Compass: The best keeps getting better!

The Technology team have been hard at work squashing bugs and adding new features to Compass, Certiport's state-of-the-art exam delivery technology, and we are pleased to announce that we have just released a new version - 19.0.2.1270 - which seeks to build on the strong foundation of our previous version, released in February 2023.

Usage reports show that hundreds of CATCs from across the world who have updated to the latest version of Compass, since its release in January, have achieved a flawless experience with each and every exam delivered. Thousands more CATCs have seen a major reduction in the number, and severity, of errors. We are looking forward to even greater rates of success with this newly released version, in which we have eliminated even more potential bugs and issues, making it the best version of Compass available.

In order to experience this same level of quality, we would encourage you to update to the most recent version of Compass as soon as possible. You can do this by reviewing our **Compass for Windows User Guide** and following the steps on Page 35.

For more information about Compass contact your Territory Manager or go to www.certiport.com/compass

JB Tinker: Technology Product Manager

Compass Cloud Open Beta Updates

We will be releasing updates to Compass Cloud every two weeks to enhance stability, performance, and user experience. Please find the latest developments on Compass Cloud and the open beta test below:

- Maintenance Notice: On Sept 20 Sept 22, Compass Cloud will be undergoing scheduled maintenance and the platform will not be accessible. We apologize for any inconvenience this may cause and appreciate your patience as we work to improve the system.
- Autodesk 2023 Next Generation Exams Now Available:
 Autodesk 2023 Next Generation exams are now live on Compass Cloud. We are currently working on implementing Autodesk 2021 and 2022 and will provide an update once completed.
- Compass Cloud User Guide and FAQ: Check out the comprehensive User Guide and FAQs for answers to your most common questions and step-by-step instructions on using the Compass Cloud platform effectively.

For more information on these updates or information on the open beta test for Compass Cloud, please visit the webpage **here**.

Justin Partridge: Sr. Product Manager

Closed for Labor Day

The Certiport office in Lehi, UT will be closed on Monday, September 4th for Labor Day:

Test Candidate Support: Closed

• CATC Customer Service: Closed

• CATC Technical Support: Closed

Normal business hours will resume on Tuesday, September 5th, 2023. Thank you for your cooperation and understanding.

Please visit our website for additional information on our holiday hours.

Certiport Operations Team



Announcing Certiport's 2023 Adobe Certified Professional World Champions



The winners of the 2023 Certiport's Adobe Certified Professional World Championship have been announced! The annual competition challenges contestants from around the world to prove their superior digital design skills using Adobe Photoshop, Illustrator, and InDesign. Now in its 10th year, this year's competition attracted more than 53,000 participants. This year, competitors designed posters and t-shirts for the global non-profit, the International Rescue Committee (IRC). See who won the World Championship today!

Show me the winners

Dominique Delbar: Corporate Events Manager



Meet the 2023 Microsoft Office Specialist World Champions!



Certiport is pleased to announce the winners of the 2023 Microsoft Office Specialist (MOS) World Championship. The annual competition challenges students from ages 13 through 22 to prove their skills in Microsoft Word, Excel®, and PowerPoint®. Now in its 21st year, this year's competition – the only one endorsed by Microsoft since its inception in 2002 – attracted more than 1.3 million entries from around the world.

Find out who made the top 10 today!

Show me the top ten

Dominique Delbar: Corporate Events Manager

Resources for You

Stay Updated on Certiport's Latest News

New Product Information

See what exams have been recently released or are coming soon.

Live Trainings

View the calendar for upcoming onboarding and support webinars.

System Maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

Compass Updates

Get detailed information on upcoming changes to the Compass exam delivery software.

Important Notices RSS

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

Exam Content Updates RSS

Review planned release dates of exams undergoing maintenance.

Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.









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