No-Am CATC Newsletter 5-25-2023



May 25, 2023



What's changing with Microsoft Office Specialist?

New localizations launching for Microsoft 365 Apps

We are excited to announce that all Microsoft 365 Apps Excel Associate exam localizations will be available on June 27th, except for Korean. You can view our full localization schedule for Microsoft 365 Apps certifications **here**.

These exam releases will trigger a driver update for all languages that are currently using MOS 2019 (including KOR) that is necessary for the new Microsoft 365 Apps exams. This driver update will occur on June 27th, with the release of the new exams, and will apply to all languages, except English and Japanese.

MOS Office 2013 English retirement

The Word Expert exam for Microsoft 365 Apps is set to release in June and the full suite of Microsoft 365 Apps will be available in English. Following this release, we will be retiring the MOS 2013 exams in English in July.

As a reminder, the MOS 2013 program will be retiring with the release of the new Microsoft 365 Apps exams. All 2013 exams in a given language will retire when the last Microsoft 365 Apps exam planned for that language is released.

Continued...

You can find the planned release timeframes for each Microsoft 365 Apps on our **Exam Releases** page.

Tiffany Sommer-Johnson: Product Marketing Manager

What's coming soon?



Don't miss our upcoming CERTIFIED Academy: Design webinar

Let's celebrate the world of design! On May 31st at 4 PM ET, we'll be sitting down with a panel of designers from various fields and backgrounds: Gaming and animation, engineering and architecture, graphic design, and video design. We'll talk with these pros about their work experience, the lessons they've learned, and how educators can keep the creativity flowing in their classrooms.

Tell me more

Hannah Crepeau: Content Marketing Manager

We'll be closed for Memorial Day

The Certiport office in Lehi, UT will be closed on Monday, May 29 for Memorial Day:

- Test Candidate Support: Closed
- CATC Customer Service: Closed
- CATC Technical Support: Closed

Normal business hours will resume on Tuesday, May 30, 2023. Thank you for your cooperation and understanding.

Please visit our website for additional information on our holiday hours.



A PEARSON VUE BUSINESS

Important update about Certiport's data center transition

We are in the process of executing a data center transition with support from Pearson VUE. This is a key focus for us in 2023 and we are excited for the improved reliability, scalability, and high availability of our business systems.

While we do not anticipate major impacts to daily business or workflows, it is possible that, as with any technology transition, some changes may require you to adjust your connection settings to continue to access Certiport systems.

In a follow up communication, we will be providing you information about:

- Previous IP address ranges will change
- A tool to test your connections with Certiport.

We are targeting September 2023 to transition our production environment and as the project progresses, we will share information about any additional potential impacts.

Thank you for your patience as we work through the remaining details. If you have any specific questions about the data center transition, please **contact our Technical Support Team**.

Resources for You

Stay Updated on Certiport's Latest News

New Product Information

See what exams have been recently released or are coming soon.

Live Trainings

View the calendar for upcoming onboarding and support webinars.

System Maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

Compass Updates

Get detailed information on upcoming changes to the Compass exam delivery software.

Important Notices RSS

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

Exam Content Updates RSS Review planned release dates of exams undergoing maintenance.

Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



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