

# No-Am CATC Newsletter 2-26-2026

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**AUTHORIZED TESTING CENTER**

## NEWS UPDATE

February 26, 2026



## Find your community

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## Why do educators love the CERTIFIED Conference?

We think that CERTIFIED is one of the best education conferences out there. But it doesn't matter what we say. What matters is how educators like you feel about CERTIFIED.

**Inspiring. Phenomenal. Refreshing. Top-notch. Fun.** All words from our CERTIFIED community. So, are you ready to sit with us in Nashville this year?

[I want to register for CERTIFIED](#)

Hannah Crepeau

# CERTIFIED ACADEMY

Prepare the next  
generation of professionals

## Looking for a boost? Join our next CERTIFIED Academy webinar

Keeping your classroom fresh and engaging can be a challenge. Luckily, you don't need to do it on your own. Discover a community of educators ready to share tools, tips, and inspiration for classroom success.

On March 31 at 11 AM ET we'll share valuable advice from educators like you! Plus, get a sneak peek of what's happening at our live CERTIFIED Educator Conference.

[I'm ready for CERTIFIED Academy](#)

Hannah Crepeau

Pearson  
Certiport

**CERTIFIED**  
CERTIPOINT EDUCATOR PODCAST

Episode 154  
Microsoft Excel skills for tomorrow's  
finance and accounting pros with  
Caroline Dill and Jennifer Johnson

AVAILABLE ON  
Spotify Listen on  
Apple Podcasts

## Teaching Microsoft Excel?

Did you know that we've launched new specialized Microsoft Office Specialist (MOS) certifications for those pursuing careers in accounting and finance? Listen to the latest CERTIFIED Educator Podcast episode to hear about how these new certifications can set individuals apart in the competitive job market.

If you're teaching future financial professionals, this episode is for you.

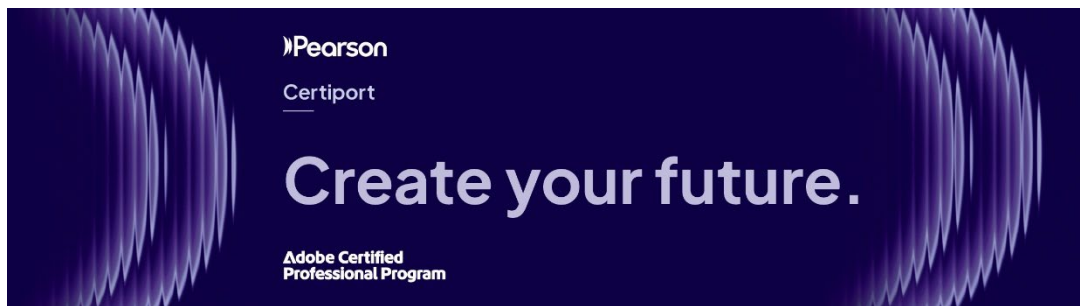
[Listen on Spotify](#)

[Listen on Apple Podcasts](#)

Hannah Crepeau



# Build confident, responsible AI design skills with the new Adobe Certified Professional certification



AI is reshaping design—but human creativity still leads the way.

Many aspiring designers are being asked to develop AI skills. What’s just as important is understanding which tools have the most potential, how to use them at work, and how to do so responsibly.

Build your and your students' AI foundation with Adobe Certified Professional: Product & Experience Design with AI (Using Adobe Firefly). By preparing for this exam, designers will:

- Build a solid AI foundation using Adobe tools
- Learn how to write and refine effective prompts

Continued...

- Apply ethical AI guidelines
- Practice real-world creative workflows

We're making it easy for educators like you to get certified with Firefly. Sign up for your free exam and see how you can help students build in-demand skills and advance their design careers.

**I'm ready to sign up**

Dominique Delbar



# Ready for a high-stakes, heartwarming journey in Microsoft Excel?



Follow unlikely heroes as they compete in the Microsoft Office Specialist (MOS) World Championship in the new documentary, *Spreadsheet Champions*. Featured at SXSW, Hot Docs, and the Melbourne International Film Festival, this inspiring film showcases the global impact and real-world value of MOS certification.

Now you can use the documentary in the classroom! Highlight career-building skills. Spark student motivation. Demonstrate how MOS certification opens doors to future opportunities.

[Show me the documentary](#)

Caroline Dill

# Updates for your testing center

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## Exam retirements: Stay in the know

We want to ensure your students have skills in the latest technologies. This means retiring older versions of the software and exams and focusing on the newest applications.

See the latest exam or application support retirements for the Adobe Certified Professional, Autodesk Certified User, IC3 Digital Literacy, Microsoft Certified Fundamentals, and Microsoft Office Specialist programs.

**Which exams are retiring?**

## Action needed by March 9: Confirm organization and candidate details

On March 9, we're releasing a technology update.

What you need to do:

- By March 9, please review and confirm your organization details. Make sure your contact details, billing address, and shipping address are complete and accurate.
- For candidates, ensure profiles are fully completed at least 48 hours before their scheduled certification exam. This includes first name, last name, date of birth, and a current postal address.

Operations during the release

- Test center operations and exam delivery will continue as normal.
- If you see an on-screen error (codes 14401, 14402, or 24403), follow the instructions provided.
- For error code 24403 ("This test center is currently locked"), contact our customer support team at [CSROWOPS@pearson.com](mailto:CSROWOPS@pearson.com) and use the subject line: Error Code 24403.

If you have any questions or need support, please contact customer support.

# Resources for you

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## Stay updated on our latest news

### New product information

See what exams have been recently released or are coming soon.

### Live trainings

View the calendar for upcoming onboarding and support webinars.

### System maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

### System updates

Get detailed information on upcoming changes to our technology and systems.

### Important notices [RSS](#)

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

### Exam content updates [RSS](#)

Review planned release dates of exams undergoing maintenance.

## Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



[PRIVACY POLICY](#)

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