

## ***No-Am CATC Newsletter 11-23-2020***

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**AUTHORIZED TESTING CENTER**

NEWS UPDATE

November 23, 2020

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# Update to Exams from Home: Verifying Candidate Identity and Environment

UPDATE

EXAMS  
FROM  
HOME



We made an update to Exams from Home starting on Tuesday, November 24, 2020. Proctors have always been responsible for verifying the candidate identity and environment before and monitor the candidate during the exam. This update adds a checkbox to the Verify & Unlock screen in Compass where the proctor confirms that they have validated the candidate identity and environment.

The [Exams from Home page for Exam Administrators](#) has been updated with additional details and recommendations about how to verify and monitor your candidates through Exams from Home.

[Tell Me More about the EFH Updates](#)

Tanner Morris: Product Manager

## Cyber Monday Is Coming...

  
**CERTIPORT®**  
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**CYBER MONDAY**



We're not the only ones always on the hunt for a great deal, right? We didn't think so.

This Cyber Monday, Certiport is joining in the fun. We're offering exclusive deals on learning products and practice tests for many of our programs.

With discounts up to 25% off our normal pricing, this is a deal that you won't want to miss. Discounts are only available from November 30-December 2, 2020, so make sure to watch your inbox for next week's newsletter for all the details...

Hannah Crepeau: Content Marketing Manager



# Resources and Updates for You

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## **Holiday Office Closure**

The Certiport office in American Fork, UT will be closed on Thursday, November 26th and Friday, November 27th, 2020 for Thanksgiving Day:

### **November 26th:**

Test Candidate Support: Closed  
CATC Customer Service: Closed  
CATC Technical Support: Closed

### **November 27th:**

Test Candidate Support: Closed  
CATC Customer Service: Closed  
CATC Technical Support: Closed

Normal business hours will resume on Monday, November 30th, 2020.  
Thank you for your cooperation and understanding.

Please visit our website for additional information on our holiday hours.

[\*\*Show Me Certiport's Holiday Hours\*\*](#)

## What's the Value of Certification?

# The Value of Certification



The value of certifications continues to increase as competition for jobs, promotions and academic success increases. Learn more about how certifications are quickly becoming the currency for 21st century economies.

[Show Me the Latest Certification Video](#)

John Medved: Product Marketing Manager



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