Introducing the 2024 CERTIFIED Ambassadors

We are so proud to create a group of education experts that you can connect with for support and ideas all year round! We received hundreds of applications, and it was incredibly difficult to choose only ten.

After much deliberation, we’re proud to present our CERTIFIED Ambassadors for 2024. Stay tuned for CERTIFIED podcast episodes, blog posts, and CERTIFIED Educator Community content from these incredible educators.

Show me the new 2024 Ambassadors

Hannah Crepeau: Content Marketing Manager
How to help students advance with Career.io

Teaching students valuable skills so they can advance into meaningful employment is the goal. To help bridge the gap between classroom and career, Certiport has partnered with Career.io.

On this week’s podcast, you can get valuable advice for how to help prepare students for the job hunt, including a list of activities you can complete in the classroom to help students feel prepared when they walk into their interviews.
Early bird registration is open!

Registration for CERTIFIED is now open! In 2024, CERTIFIED will be in Orlando, Florida, at the Hilton Lake Buena Vista Hotel on June 17 -19, 2024. In it’s 10th year, CERTIFIED will feature new and exciting activities for you to network, rediscover the value of certification, and celebrate with fellow educators. If you register before April 1, 2024, you will get $100 off of the $795 registration fee.

I'm ready to save $100 on registration

Dominique Delbar: Corporate Events Manager
Don't miss the Call for Sessions

It’s that time of year again! We’re starting preparations for the 2024 CERTIFIED Educator Conference, and we want YOU to be a part of it.

Nearly all our CERTIFIED sessions are presented by educators just like you. As we prepare and finalize our content for our sessions, we want to give you a chance to share your expertise. Apply now to present a breakout or workshop for the 2024 CERTIFIED Educator Conference.

I'm ready to submit a proposal

Hannah Crepeau: Content Marketing Manager
Certiport Updates

Holiday office closure

The Certiport office in Lehi, UT will be closed on Thursday, November 23, and Friday, November 24, 2023, for Thanksgiving Day:

- Test Candidate Support: Closed
- CATC Customer Service: Closed
- CATC Technical Support: Closed

Normal business hours will resume on Monday, November 27, 2023. Thank you for your cooperation and understanding.

Please visit our website for additional information on our holiday hours.

Certiport Operations Team
Important information about Compass Cloud

**Compass Cloud is an in-person solution only:** If you are participating in the Compass Cloud Open Beta test, please remember that Compass Cloud must be used in-person at a Certiport Authorized Testing Center with the Exam Administrator (Proctor) and the Test Candidate(s) in the same room. It will not work for exams proctored remotely. If your testing center requires the delivery and administration of exams to remote locations, please use Exams from Home.

**Scheduling exams with Compass Cloud:** When creating your exam sessions for Compass Cloud, we request your assistance in managing our costs by scheduling only the necessary number of exam seats. We understand that predicting the exact number of Test Candidates attending on any given day can be challenging. However, we encourage you to be mindful and schedule Compass Cloud seats conservatively. This approach will contribute to Certiport’s ability to continue to offer Compass Cloud in a cost-effective manner and ensure that we can sustain and support this new system. Click the following link for more information about scheduling exams for Compass Cloud.

**Participate in the Compass Cloud Open Beta test:** The Compass Cloud Open Beta will continue through the end of 2023. If you would like to participate in this important beta test, please click here to learn how to download and use Compass Cloud.

For more information, or if you have questions about Compass Cloud, contact your Certiport Territory Manager.

Justin Partridge: Senior Product Manager, VUE Product Owners
Meet Certiport’s 2023 Adobe Certified Professional U.S. National Champion

Are your students interested in becoming the next Adobe Certified Professional Champion? Do they have questions for past competitors? Students and teachers are invited to the "Ask a Champion" webinar to speak with the 2023 U.S. National Champion, Andrew Jarnac.

Join us on December 7, 2023, at 4 PM ET where Andrew Jarnac will share his experiences from Certiport's Adobe Certified Professional Championship and tell us what he is up to now!

I want to meet the champion

Dominique Delbar: Corporate Events Manager
Get to know a Microsoft Office Specialist Champion!

Are your students interested in becoming the next Microsoft Office Specialist Champion? Do they have questions for past competitors? Students and teachers are invited to the "Ask a Champion" webinar to speak with the past Microsoft Office Specialist (MOS) National Champion, Hunter Liss, and his educator, Jan Went.

Learn about what they did to earn an invitation, how they prepared for the competition, and what their experience at the competition was like. Submit a question and join us on Wednesday, December 6th at 2:00 PM ET to learn more!

I'm ready to register

Dominique Delbar: Corporate Events Manager
Resources for You

Stay Updated on Certiport's Latest News

New Product Information
See what exams have been recently released or are coming soon.

Live Trainings
View the calendar for upcoming onboarding and support webinars.

System Maintenance
Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

Compass Updates
Get detailed information on upcoming changes to the Compass exam delivery software.

Important Notices RSS
Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

Exam Content Updates RSS
Review planned release dates of exams undergoing maintenance.

Support
Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.