No-Am CATC Newsletter 10-31-2024

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NEWS UPDATE

October 31, 2024

The CERTIFIED latest



What do students need to succeed in the hospitality industry?

In our latest CERTIFIED Podcast episode, Gaven Ferguson, Professor of Industry for Hospitality and Tourism Management at Malaysia's UCSI University shares his insights on our newest program: the Hospitality and Culinary Arts Careers certification. Gaven shares his experiences working for the World Association of Master Chefs, discusses trends in the accommodations and culinary industries, and reveals what skills learners need to thrive. Preparing students for careers in hospitality? This episode is a great peek into our new program.

Listen on Spotify

Listen on Apple Podcasts

Hannah Crepeau: Content Marketing Manager



Discover how to prepare candidates for careers in cybersecurity

Join us on November 6, at 12:00 pm ET, to hear insights and tips from cybersecurity experts on breaking into this ever-evolving field. Discover their professional experiences, key lessons learned, and effective strategies for educators to inspire learners with these in-demand career opportunities. You'll gain valuable insights and practical advice on navigating the dynamic world of cybersecurity professionals.

I'm ready to register

Hannah Crepeau: Content Marketing Manager

Exam delivery updates

Improving the user experience: Updates to the Compass Local exam selection flow

We're pleased to launch a new exam selection flow for Compass Local that enables a faster, smoother experience for candidates and proctors.

Users can now find what they need more quickly, whether by clicking on certification program logos, filtering by program, or using the improved search functionality.

It's also easier to identify the exams for which you have applicable vouchers, inventory, or site licenses, preventing learners from selecting incorrect exams. Candidates also have the option to enter a voucher code and view the exams associated with that voucher.

Make sure to check out the release notes on the **System & Technology Updates** page for details and news on Compass Local updates, as well as other projects like continual improvements to the **Certiport Portal**.

Tell me more

Rosy Capron: Product Marketing Manager



New BrainBuffet Microsoft Office Specialist courses



We're excited to announce that BrainBuffet has released a new course series designed to help candidates build their skills in **Microsoft Office Excel, Word, and PowerPoint within the Microsoft 365 Apps**environment. Developed by experts, this curriculum features new hands-on projects, interactive worksheets, and self-grading quizzes, helping ensure learners gain practical expertise and essential skills to **boost productivity, simplify workflows, and enhance efficiency**. *It is available on the BrainBuffet and GMetrix platforms*.

I want to try the new course

Caroline Campbell: Product Marketing Manager

Resources for you

Stay updated on Certiport's latest news

New product information

See what exams have been recently released or are coming soon.

Live trainings

View the calendar for upcoming onboarding and support webinars.

System maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

Systems updates

Get detailed information on upcoming changes to our technology and systems.

Important notices RSS

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

Exam content updates RSS

Review planned release dates of exams undergoing maintenance.

Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.









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