

No-Am CATC Newsletter 10-3-2024

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AUTHORIZED TESTING CENTER

NEWS UPDATE

October 3, 2024



Join us for CERTIFIED Academy: IT 2024



Prepare the next generation of IT professionals

A professional development opportunity built just for you! CERTIFIED Academy: IT is an immersive online experience where you'll collaborate with fellow educators and explore the latest trends in IT education, industry-recognized certifications, and more. Designed for Career and Technical Education (CTE) educators, this series focuses on key areas such as coding, cybersecurity, and IT instruction. This year we're hosting sessions you won't want to miss.

[Show me the lineup](#)

Hannah Crepeau: Content Marketing Manager



A PEARSON VUE BUSINESS

Exams from Home access restrictions coming soon

COMPASS CLOUD

*the solution for
in-person proctoring*



Exams From Home — for remote proctoring only

Certiport's Exams from Home (EFH) was created in response to the COVID-19 pandemic and the resulting need for a remote-proctoring solution. With the pandemic in our rearview mirrors, the need for remote proctoring has reduced significantly.

Effective October 15, 2024, Certiport will restrict access to EFH. All CATCs currently using EFH for in-person proctoring must migrate to Compass Cloud immediately to maintain uninterrupted service. If your CATC requires EFH due to remote proctoring needs or if Compass Cloud is not a viable option for your testing center, you may **request an exemption**. Certiport will respond within two business days.

Continued...

Compass Cloud is a great solution for in-person proctoring

- Schedule multiple exams for a session
- Group proctoring capabilities
- Simpler and easier candidate experience
- Continual improvements and updates
- Solid and reliable platform

If you have questions, contact your Certiport Territory Manager immediately. For more information about EFH go to www.certiport.com/efh. We appreciate your cooperation in this important matter.

Justin Partridge: Senior Product Manager

Resources for you

Stay Updated on Certiport's Latest News

New Product Information

See what exams have been recently released or are coming soon.

Live Trainings

View the calendar for upcoming onboarding and support webinars.

System Maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

Systems Updates

Get detailed information on upcoming changes to our technology and systems.

Important Notices [RSS](#)

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

Exam Content Updates [RSS](#)

Review planned release dates of exams undergoing maintenance.

Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



[PRIVACY POLICY](#)

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