

No-Am CATC Newsletter 10-17-2024

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CERTIPORT®
A PEARSON VUE BUSINESS

AUTHORIZED TESTING CENTER

NEWS UPDATE

October 17, 2024



Adobe educators: Take action to avoid exam disruptions

Disable Adobe Creative Cloud auto-update feature for a smooth exam experience

Each October, Adobe typically releases new versions of Adobe Creative Cloud applications. As the upcoming testing season approaches, to avoid disruption to exam delivery, we recommend you take a simple but crucial step related to these updates.

What to do next

To ensure compatibility and consistency for the existing 2024, 2023, or 2022 exams, we ask that you **disable the auto-update feature** for your Creative Cloud software. This will help prevent the applications from updating to the 2025 versions, helping ensure smooth exam delivery.

For guidance on preventing automatic updates, review the [Version Support Guide](#) and [Package Creation Guide](#) on our [Adobe Program Support page](#).

Continued...

Why is this important?

Until we release the 2025 versions of Adobe Certified Professional exams next year, the 2024 exam version will remain the most recent version for this testing season. For now, make sure to maintain 2024, 2023, or 2022 versions of Adobe software in order to avoid version compatibility issues with the exams.

Thank you for your attention to this important matter. If you have any questions or need assistance in disabling auto-updates or rolling back your existing software, please don't hesitate to reach out to our [support team](#).

Looking ahead: Exciting changes coming in 2025!

We're thrilled to share that the 2025 Adobe Certified Professional exams will introduce a range of exciting features and improvements. Stay tuned for more information on the enhancements and how they will support your teaching and exam processes moving forward.

Emma Bury: Field Marketing Manager



The CERTIFIED latest



CERTIFIED 2025: Call for sessions now open

It's that time of year again! Preparations for the 2025 CERTIFIED Educator Conference have begun, and YOU can be a part of this exciting event. Get details on how to submit a proposal for a CERTIFIED breakout or workshop.

[How do I submit a proposal?](#)

Hannah Crepeau: Content Marketing Manager



Get advice from our 2024 CERTIFIED Educator of the Year

The CERTIFIED Podcast is back from a summer hiatus! In our latest episode, we sat down with Jenny Mohess, our 2024 CERTIFIED Educator of the Year. Jenny shares her wisdom and experience from both in and out of the classroom, discussing her passion for teaching, and how she overcomes the challenges she faces in education. Plus, she shares her advice for building personal and lasting relationships with her students.

[Listen on Spotify](#)

[Listen on Apple Podcasts](#)

Hannah Crepeau: Content Marketing Manager



Join us for CERTIFIED Academy: IT 2024

Discover a professional development opportunity built just for you! CERTIFIED Academy: IT is an immersive online experience where you'll collaborate with fellow educators and explore the latest trends in IT education, industry-recognized certifications, and more. Designed for Career and Technical Education (CTE) educators, this series focuses on key areas such as coding, cybersecurity, and IT instruction. You won't want to miss this year's sessions.

[I'm ready to register](#)

Hannah Crepeau: Content Marketing Manager



App Development with Swift certification exam updates

We're excited to announce that the App Development with Swift Associate and App Development with Swift Certified User exams have been updated to include SwiftUI objective domains replacing the UIKit objective domains.

Accelerate your students' proficiency with Swift and SwiftUI to help them meet the demand for app developers by industry. With SwiftUI, developers can build great-looking apps across all Apple platforms—with surprisingly little code.

For more information on the App Development with Swift program, please visit www.certipoint.com/Apple.

Ashley Walton: Product Marketing Manager

Exam delivery updates

Exams from Home access restrictions coming soon



**COMPASS
CLOUD**

*the solution for
in-person proctoring*



Exams from Home — for remote proctoring only

Certiport's Exams from Home (EFH) was created in response to the COVID-19 pandemic and the resulting need for a remote-proctoring solution. Now that the need for remote proctoring has lessened, effective October 15, 2024, we will restrict access to EFH.

All CATCs currently using EFH for in-person proctoring must migrate to Compass Cloud immediately to maintain uninterrupted service. If your CATC requires EFH due to remote-proctoring needs or if Compass Cloud is not a viable option for your testing center, you may request an exemption. We will respond within two business days.

Continued...

Compass Cloud is a great solution for in-person proctoring:

- Schedule multiple exams for a session
- Group proctoring capabilities
- Simpler and easier candidate experience
- Continual improvements and updates
- Solid and reliable platform

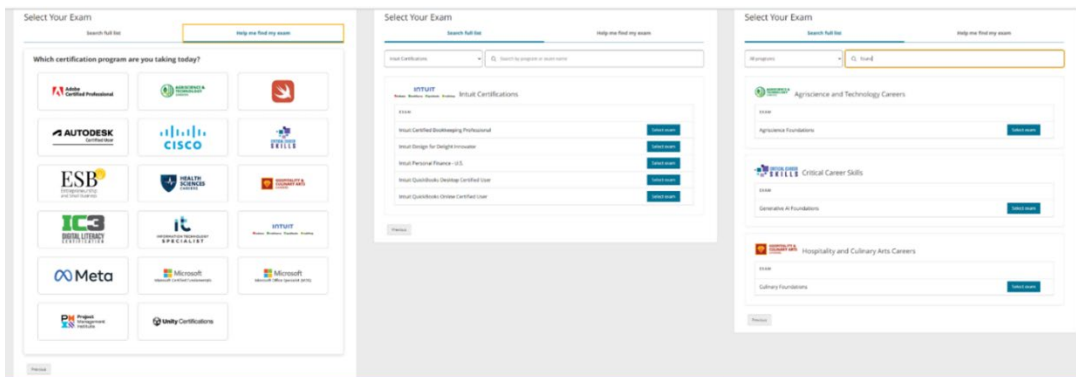
If you have questions, contact your Certiport Territory Manager. For more information about EFH go to www.certiport.com/efh. We appreciate your cooperation.

Justin Partridge: Senior Product Manager

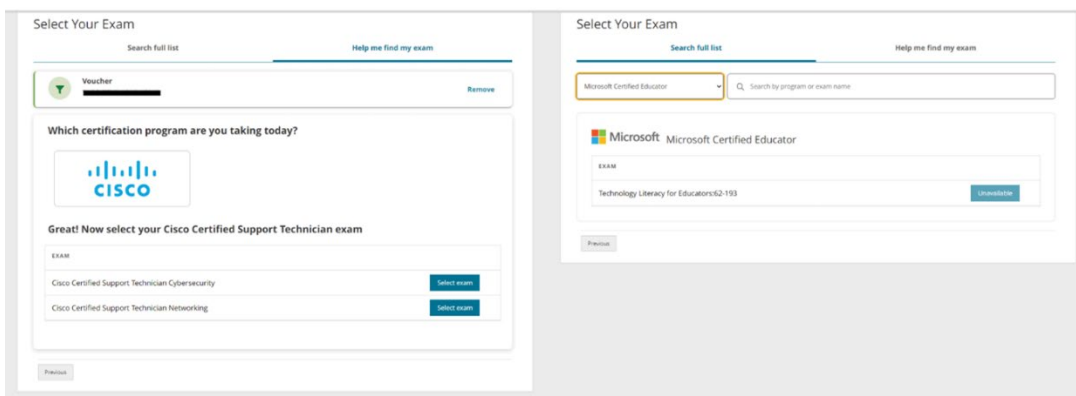
Improving the user experience: Updates to the Compass Local exam selection flow

This week, we're pleased to launch a new exam selection flow for Compass Local that enables a faster, smoother experience for candidates and proctors.

Users can now find what they need more quickly, whether it's by clicking on certification program logos, filtering by program, or using the improved search functionality.



It's also easier to identify the exams for which you have applicable vouchers, inventory, or site licenses, preventing learners from selecting incorrect exams. Candidates also have the option to enter a voucher code and view the exams associated with that voucher.



Continued...

Make sure to check out the release notes on the [System & Technology Updates](#) page for details and news on Compass Local updates, as well as other projects like continual improvements to the [Certiport Portal](#).

[Tell me more](#)

Rosy Capron: Product Marketing Manager

Resources for you

Stay updated on Certiport's latest news

New product information

See what exams have been recently released or are coming soon.

Live trainings

View the calendar for upcoming onboarding and support webinars.

System maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

Systems updates

Get detailed information on upcoming changes to our technology and systems.

Important notices [RSS](#)

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

Exam content updates [RSS](#)

Review planned release dates of exams undergoing maintenance.

Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



[PRIVACY POLICY](#)

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