# **CERTIPORT** ADOBE CERTIFIED PROFESSIONAL – VERSION SUPPORT GUIDE

## **Guide Summary**

Use this guide to determine the exact versions of the locally installed Adobe software that are currently supported by Certiport for Adobe Certified Professional Live-in-the-Application (LITA) exam delivery. Minor support version info is also maintained on our <u>Adobe Program Support</u> page under the **Technical Requirements** section.

## **Version Support Details**

#### **Minor Version Support Table:**

Application				-			
	2021		2022	2023		2024	
	Not	Supported	Supported	Not	Supported	Not	Supported
	supported			Supported		Supported	
After Effects		All	All		All (23.0-		All (24.0 –
					23.6.5)		24.3)
Animate		All	All	Mac only:	Win: All (23.0-		All (24.0 –
				23.0.5*	23.0.5)		24.0.2)
					Mac: (23.0-		
					23.0.4)		
Dreamweaver		All	No major ve	rsion in 2022,	2023, or 2024		
Illustrator	25.4.1-	25.0 -	All	Mac only:	Win: All (27.0-		All (28.0-
	25.4.4	25.3.1		27.9.2*	27.9.3)		28.6)
		25.4.5 -			Mac: 27.0-		
		25.4.8			27.9.1, and		
					27.9.3		
InDesign		All	All		All (18.0-		All (19.0 –
					18.5.2)		19.4)
Photoshop	22.0.x -	22.3.1 -	All	24.3, 24.6,	24.0-24.2.1,	25.1 and	25.0, 25.2-
	22.3.0	22.5.9		and 24.7.3	24.4.1, and	25.6	25.5.1, and
					24.7-24.7.2		25.7
Premiere Pro		All	All		All (23.0-		All (24.0 –
					23.6.5)		24.3)

**Legend:** Supported Not supported Not Yet Released "**Win**" = "Windows"

**\*Note:** At this time, Animate 2023 version 23.0.5 and Illustrator 2023 version 27.9.2 are <u>not supported</u> when delivering Adobe Live-in-the-Application exams using Compass for Mac. However, those same versions are supported when using Compass for Windows.

Adobe Certified Professional

#### Adobe Exam Version Support Strategy:

The following tables show how you can obtain versions compatible with the Adobe Certified Professional exams as of October 2023 (the last Adobe MAX conference). <u>Learn more</u> about Adobe MAX.

Creative Cloud Teams or Enterprise Subscription								
	2021		2022		2023		2024	
	CC Desktop	Adobe	CC Desktop	Adobe	CC Desktop	Adobe	СС	Adobe
	Арр	Admin	Арр	Admin	Арр	Admin	Desktop	Admin
Application		Console		Console		Console	Арр	Console
After Effects	No	No	No	No	Yes	Yes	Yes	Yes
Animate	No	No	No	No	Yes	Yes	Yes	Yes
Dreamweaver	Yes	Yes	N/A	N/A	N/A	N/A		
Illustrator	No	No	No	No	Yes	Yes	Yes	Yes
InDesign	No	No	No	No	Yes	Yes	Yes	Yes
Photoshop	No	No	No	No	Yes	Yes	Yes	Yes
Premiere Pro	No	No	No	No	Yes	Yes	Yes	Yes

### What is Adobe Long-Term Support?

Details of Adobe Long Term Supported Versions (LTS) can be reviewed on their website.

When a security patch to a LTS version is released, Certiport tests it as quickly as possible. During this validation period, if the unpatched LTS version was supported, the patches version should continue to run, unless the security patch was a breaking change. After validation, Certiport updates this guide and the Technical Requirements page to indicate whether the new LTS version is supported.

### **Supported Application Versions for the Adobe Certified Professional Exams**

The following table shows which applications can be used to run the exam in the long-term supported versions of the 2021 to 2024 applications. It also shows which minor application versions can be used to run the 2021 exam.

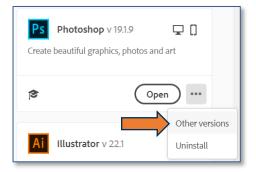
	2021	Supported 2021	2022	Supported	2023	Supported	2024	Supported	
	LTS	application	LTS	2022	LTS	2023	LTS	2024	
		versions		application		application		application	
				versions		versions		versions	
After Effects	S	18.0 - 18.4.6	S	22.0 - 22.6.5	S	23.0 - 23.6.5	TBD	All (24.0 – 24.3)	
			S	22.0 -	Ν	Win: 23.0-	TBD	All (24.0 –	
				22.0.10	(Mac)	23.0.5		24.0.2)	
						Mac:			
Animate	S	21.0 - 21.0.12				23.0 - 23.0.4			
Dreamweaver	S	21.0 - 21.3		No 2022 or 2023 version released					
			S	26.0 - 26.5.3	Ν	<b>Win:</b> 27.0 -	TBD	All (28.0-28.6)	
					(Mac)	27.9.3			
						<b>Mac:</b> 27.0 -			
		25.0 – 25.3.1 and				27.9.1, and			
Illustrator	S	25.4.5 25.4.8				27.9.3			
InDesign	S	16.0 - 16.4.3	S	17.0 – 17.4.2	S	18.0 - 18.5.2	TBD	All (19.0 – 19.4)	
			S	23.0 - 23.5.5	Ν	24.0-24.2.1,	TBD	25.0, 25.2-	
						24.4.1, and		25.5.1, and 25.7	
Photoshop	S	22.3.1 - 22.5.9				24.7-24.7.2			
Premiere Pro	S	15.0 - 15.4.5	S	22.0 - 22.6.4	S	23.0 - 23.6.5	TBD	All (24.0 – 24.3)	
Legend: "S" = "Supported"   "TBD" = "To be determined" (at MAX in October 2024)   "Win" = "Windows"									

**Important:** Adobe only supports the 2021, 2022, 2023, & 2024 applications on Mac OSX 11.0 (Big Sur) or higher. Note that Certiport's Compass for Mac exam delivery software is only supported on Mac OSX 12.0 (Monterey) or higher.

# **Frequently Asked Questions**

# Q: How do I install the required versions of the applications from Creative Cloud Desktop?

**A:** Open the Creative Cloud desktop application. On the application tile, click the "..." and choose "Other Versions". Click Install next to the desired version of the application.



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#### Q: I cannot install the 2022 version of the application from Creative Cloud Desktop.

**A:** When Adobe released the 2024 versions of the applications, they discontinued support for the 2022 versions of the applications in Creative Cloud Desktop. If you do not have access to Admin Console to create a package, you need to install and administer the 2023 exams.

#### Q: What is the difference between a Named User License and a Feature Restricted User License?

A: Adobe software is licensed using one of two models:

- **Named user license** This licensing model requires users to sign in before they can use Adobe software. The user can only be simultaneously signed in on two computers. Users can install, update, and launch applications from Creative Cloud Desktop.
- **Feature-restricted license** This licensing model does not require users to sign in. Applications can be deployed only by creating Adobe Admin Console packages. Creative Cloud Desktop is not installed.

## **Contacting Support**

Find <u>Answers</u> online or Contact Support through Phone, Email, or Live Chat. Support is available Monday through Friday 6am to 5pm MT