

No-Am CATC Newsletter 8-17-2023

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A PEARSON VUE BUSINESS

AUTHORIZED TESTING CENTER

NEWS UPDATE

August 17, 2023

Are you ready for CERTIFIED Academy: IT?



Professional development you enjoy

Back to school and back to learning! And not just for your students.

With CERTIFIED Academy: IT, you can attend online training sessions with fellow educators to collaborate and learn. If you help prepare the next generation of IT professionals, then CERTIFIED Academy: IT is the course for you!

Check out details, dates, and more information on the Certiport blog.

What's CERTIFIED Academy: IT?

Hannah Crepeau: Content Marketing Manager



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Exam delivery updates

August maintenance outage

We have a major maintenance outage occurring on **Saturday August 19th, 2023**, beginning at 6 pm MDT and lasting for twelve hours. During this time, exams from the Adobe Certified Professional suite, Microsoft Certified Fundamentals suite, or the Apple Swift Level 1 exam will not be able to be administered in any delivery system. Additionally, any exams administered with Compass for Mac will also not be available for delivery during this time.

Saturday, August 19, 2023

- Utah: 6 pm to 6 am (MDT*)
- Sunday, August 20: London: 1 am to 1 pm
- Sunday, August 20: Hong Kong: 8 am to 8 pm

After the maintenance has been completed, you will no longer be able to whitelist the following IP addresses:

- 64.27.100.27
- 64.27.64.232
- 64.106.193.0/24
- 64.106.220.0/24

Continued...

Instead, please establish domain name whitelisting for the following domains to avoid any interruption in testing:

- http://*.pearson.com & https://*.pearson.com
- http://*.pearsonvue.com & https://*.pearsonvue.com
- http://*.starttest.com & https://*.starttest.com
- http://*.starttest2.com & https://*.starttest2.com
- http://*.startpractice.com & https://*.startpractice.com
- http://*.programworkshop.com & https://*.programworkshop.com
- <http://vueapbrowser.starttest.com/?program=CertiportSB>

To see a schedule of all our planned periodic maintenance dates, please see our [Maintenance Outages page](#). For a detailed list of all requirements please see our [Technical Requirements page](#).

Certiport Operations Team

Compass Cloud open beta test

Certiport is inviting all of our Certiport Authorized Testing Centers (CATCs) to open beta test **the new Compass Cloud**. Through this open beta test, you will have the opportunity to try Compass Cloud and provide feedback on the system before its official release. Your engagement is vital in identifying any potential issues and evaluating performance in a real-world setting. There is no sign up required and you can access the new system in your Certiport Organization Administrator or Organization Member account under the “Exam Delivery” tab.

[Tell me more](#)

Justin Partridge: Sr. Product Manager

Certiport Compass: The best keeps getting better!

The Technology team have been hard at work squashing bugs and adding new features to Compass, Certiport's state-of-the-art exam delivery technology, and we are pleased to announce that we have just released a new version - 19.0.2.1270 - which seeks to build on the strong foundation of our previous version, released in January 2023.

Usage reports show that hundreds of CATCs from across the world who have updated to the latest version of Compass, since its release in January, have achieved a flawless experience with each and every exam delivered. Thousands more CATCs have seen a major reduction in the number, and severity, of errors. We are looking forward to even greater rates of success with this newly released version, in which we have eliminated even more potential bugs and issues, making it the best version of Compass available.

In order to experience this same level of quality, we would encourage you to update to the most recent version of Compass as soon as possible. You can do this by reviewing our **[Compass for Windows Update Guide](#)**.

For more information about Compass contact your Territory Manager or go to **www.certiport.com/compass**.

JB Tinker: Technology Product Manager



Important GMetrix platform updates

There is a new way to create access codes on the GMetrix platform as part of the recently announced *GMetrix Classrooms* feature. This new feature makes managing and distributing test prep content easier. Students will enjoy upgrades too, thanks to improvements made to the Student Dashboard.

These features and enhancements combine to give teachers the ability to set up classrooms with just a few easy steps, enabling them to organize students, access test scores, group students to access comprehensive reports, and segment students for remediation with custom tests.

For more information about these new GMetrix features, watch a short training video [here](#). New, how-to articles are available at support.gmetrix.net under “New Features”. GMetrix also offers their GMetrix Monthly Webinar series, register [here](#).

For more information, contact your Certiport Territory Manager.

Margaret Grzybowski: Principal Product Manager



Announcing Certiport's 2024 Adobe Certified Professional World Champions



The winners of the 2023 Certiport's Adobe Certified Professional World Championship have been announced! The annual competition challenges contestants from around the world to prove their superior digital design skills using Adobe Photoshop, Illustrator, and InDesign. Now in its 10th year, this year's competition attracted more than 53,000 participants. This year, competitors designed posters and t-shirts for the global non-profit, the International Rescue Committee (IRC). See who won the World Championship today!

Who took home the gold?

Dominique Delbar: Corporate Events Manager



Meet the 2024 Microsoft Office Specialist World Champions!



Certiport is pleased to announce the winners of the 2023 Microsoft Office Specialist (MOS) World Championship. The annual competition challenges students from ages 13 through 22 to prove their skills in Microsoft Word, Excel®, and PowerPoint®. Now in its 21st year, this year's competition – the only one endorsed by Microsoft since its inception in 2002 – attracted more than 1.3 million entries from around the world.

Find out who made the top 10 today!

[Show me the Microsoft winners](#)

Dominique Delbar: Corporate Events Manager

Resources for You

Stay Updated on Certiport's Latest News

New Product Information

See what exams have been recently released or are coming soon.

Live Trainings

View the calendar for upcoming onboarding and support webinars.

System Maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

Compass Updates

Get detailed information on upcoming changes to the Compass exam delivery software.

Important Notices [RSS](#)

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

Exam Content Updates [RSS](#)

Review planned release dates of exams undergoing maintenance.

Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



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