

No-Am CATC Newsletter 8-10-2023

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CERTIPORT®
A PEARSON VUE BUSINESS

AUTHORIZED TESTING CENTER

NEWS UPDATE

August 10, 2023



Announcing Certiport's 2023 Adobe Certified Professional World Champions



The winners of the 2023 Certiport's Adobe Certified Professional World Championship have been announced! The annual competition challenges contestants from around the world to prove their superior digital design skills using Adobe Photoshop, Illustrator, and InDesign. Now in its 10th year, this year's competition attracted more than 53,000 participants. This year, competitors designed posters and t-shirts for the global non-profit, the International Rescue Committee (IRC). See who won the World Championship today!

Who took home the gold?

Dominique Delbar: Corporate Events Manager



Meet the 2024 Microsoft Office Specialist World Champions!



Certiport is pleased to announce the winners of the 2023 Microsoft Office Specialist (MOS) World Championship. The annual competition challenges students from ages 13 through 22 to prove their skills in Microsoft Word, Excel®, and PowerPoint®. Now in its 21st year, this year's competition – the only one endorsed by Microsoft since its inception in 2002 – attracted more than 1.3 million entries from around the world.

Which countries came out on top?

Dominique Delbar: Corporate Events Manager



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Compass updates

Compass Cloud open beta test

Certiport is inviting all of our Certiport Authorized Testing Centers (CATCs) to **open beta test the new Compass Cloud**. Through this open beta test, you will have the opportunity to try Compass Cloud and provide feedback on the system before its official release. Your engagement is vital in identifying any potential issues and evaluating performance in a real-world setting. There is no sign up required and you can access the new system in your Certiport Organization Administrator or Organization Member account under the “Exam Delivery” tab.

For more information on accessing and delivering exams through the Compass Cloud open beta test, click [here](#).

Justin Partridge: Sr. Product Manager, Certiport Systems

Certiport Compass: The best keeps getting better!

The Technology team have been hard at work squashing bugs and adding new features to Compass, Certiport's state-of-the-art exam delivery technology, and we are pleased to announce that we have just released a new version - 19.0.2.1270 - which seeks to build on the strong foundation of our previous version, released in January 2023.

Usage reports show that hundreds of CATCs from across the world who have updated to the latest version of Compass, since its release in January, have achieved a flawless experience with each and every exam delivered. Thousands more CATCs have seen a major reduction in the number, and severity, of errors. We are looking forward to even greater rates of success with this newly released version, in which we have eliminated even more potential bugs and issues, making it the best version of Compass available.

In order to experience this same level of quality, we would encourage you to update to the most recent version of Compass as soon as possible. You can do this by reviewing our [Compass for Windows Update Guide](#).

For more information about Compass contact your Territory Manager or go to www.certiport.com/compass

JB Tinker: Technology Product Manager

Updates for our data center transition

In late May, we announced the upcoming changes to our underlying technology with support from Pearson and Pearson VUE. As we noted in the communication, we will update you as we work through the details. At this time, we have a few updates to share!

As part of this transition, Certiport will no longer be able to provide a range of static IP addresses for communication purposes.

Action

For CATC outbound traffic to Certiport, you will need to allow traffic to the entire domain (*.certiport.com, *.pearson.com, *.pearsonvue.com, *.starttest.com, *.starttest2.com, *.startpractice.com, *.programworkshop.com).

Please note: If you are using an API that Certiport has provided, we don't expect changes but please verify all is working post cutover.

Connection Testing Tool

We know that the changes to allow traffic to Certiport need to be tested. Please use the link below to ensure communication between our organizations. If successful, you should see the picture shown below.

www.certiport.com/azuretest

Continued...

If you can see the image below when performing the test, then you can access Azure. If you can't you need to whitelist "*.certiport.com".



Transition Timeline

The timeline for the transition of our production environment has shifted from Sept 2023 to Jan/Feb 2024. We will share information about any potential impacts in upcoming communications.

Thank you for your patience as we work through the remaining details. If you have any specific questions about the data center transition, please contact the **Certiport Technical Support Team**.

Resources for You

Stay Updated on Certiport's Latest News

New Product Information

See what exams have been recently released or are coming soon.

Live Trainings

View the calendar for upcoming onboarding and support webinars.

System Maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

Compass Updates

Get detailed information on upcoming changes to the Compass exam delivery software.

Important Notices [RSS](#)

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

Exam Content Updates [RSS](#)

Review planned release dates of exams undergoing maintenance.

Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



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