

## No-Am CATC Newsletter 6-15-2023

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**CERTIPORT®**  
A PEARSON VUE BUSINESS

**AUTHORIZED TESTING CENTER**

NEWS UPDATE

June 15, 2023

# Closed for Juneteenth

The Certiport office in Lehi, UT will be closed on Monday, June 19 for Juneteenth:

- Test Candidate Support: Closed
- CATC Customer Service: Closed
- CATC Technical Support: Closed

Normal business hours will resume on Tuesday, June 20, 2023. Thank you for your cooperation and understanding.

Please [visit our website](#) for additional information on our holiday hours.

Certiport Operations Team



# Microsoft Office Specialist Office 2013 English Retirement

The Word Expert exam for Microsoft 365 Apps is set to release in June and the full suite of Microsoft 365 Apps will be available in English. Following this release, we will be retiring the MOS 2013 exams in English in July.

As a reminder, the MOS 2013 program will be retiring with the release of the new Microsoft 365 Apps exams. All 2013 exams in a given language will retire when the last Microsoft 365 Apps exam planned for that language is released.

You can find the planned release timeframes for each Microsoft 365 Apps on our Exam Releases page.

[Show me the exam release schedule](#)

Tiffany Sommer-Johnson: Product Marketing Manager



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## Catch our last podcast episode before summer break

A promotional graphic for a podcast episode. On the left, a tablet displays two portrait photos: a woman with blonde hair wearing a green patterned top, and a man with glasses wearing a blue shirt. To the right of the tablet, the text reads "✓CERTIFIED" in green and white, with a microphone icon to the left. Below this is "CERTIPORT EDUCATOR PODCAST". Further down, it says "EPISODE 88" and "DESIGN THINKING: A FRAMEWORK FOR CREATIVITY WITH GREG KING AND KATIE WATCHORN". A green button says "Available on", followed by logos for "Listen on Google Podcasts", "Spotify", and "Listen on Apple Podcasts". At the bottom right, the website "www.certiport.com" is listed.

Creativity is a crucial skill for any design career. But learners and professionals must be able to apply their creativity to their chosen field. Design thinking can help students use creativity to solve problems in the workplace and beyond.

Together we discussed the world of design thinking, specifically Intuit's Design for Delight framework and certification, plus how your learners (and educators) can use this framework to apply their creative skills.

**Continued...**

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Hannah Crepeau: Content Marketing Manager

# Resources for You

## Stay Updated on Certiport's Latest News

### New Product Information

See what exams have been recently released or are coming soon.

### Live Trainings

View the calendar for upcoming onboarding and support webinars.

### System Maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

### Compass Updates

Get detailed information on upcoming changes to the Compass exam delivery software.

### Important Notices [RSS](#)

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

### Exam Content Updates [RSS](#)

Review planned release dates of exams undergoing maintenance.

### Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



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