

# No-Am CATC Newsletter 3-21-2024

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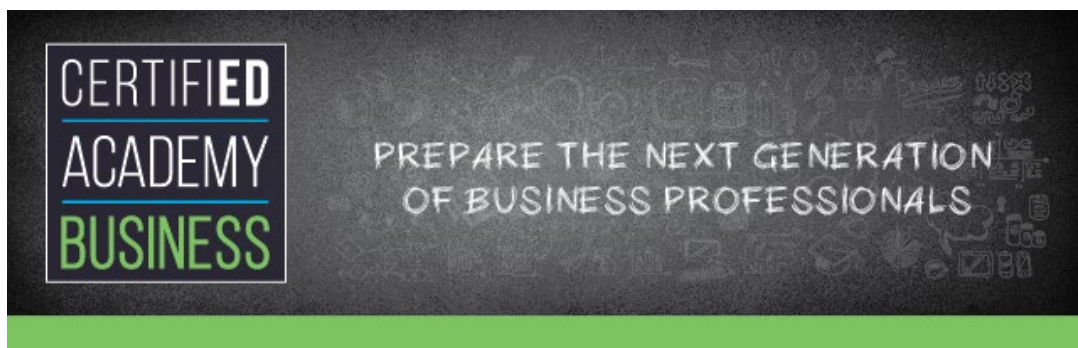
**AUTHORIZED TESTING CENTER**

## NEWS UPDATE

March 21, 2024



# Looking for professional development opportunities?



## Discover how to build learners' life skills with the Intuit Personal Finance Certification

Personal finance is a hot topic, not only among students but within schools and governments. As a teacher, you can make a difference that goes beyond the classroom.

Join us March 27 at 1 PM EDT for an insightful session on the Intuit Personal Finance certification. We'll dive into the impact of personal finance education on students, teaching tools that are available, topics covered in the exam, and how integrating it into your curriculum can equip students with essential skills and the confidence to make savvy financial decisions in their personal and professional spheres.

[Let me reserve my spot](#)

Hannah Crepeau: Content Marketing Manager



## Calling all design, engineering, and creative educators

CERTIFIED Academy: Design is coming! Join us for an immersive online professional development program for educators, particularly those focusing on design and engineering. This is your chance to learn from your fellow creative educators and industry professionals and, if you opt for the paid access, certify your own skills. From now through May, we'll help you discover new ways of teaching and dive together into available resources for your classroom. Ready to register?

[I want to join](#)

Hannah Crepeau: Content Marketing Manager



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## Do you know about Certiport's Systems & Technology Updates page?

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Certiport wants you to have the most accurate and up-to-date systems and technology information for your certification program. To help with this we created the **Systems & Technology Updates page**, which contains a calendar of release dates to our systems and modalities for:

- Compass for Windows
- Compass for Mac
- Exams from Home (EFH)
- Compass Cloud
- The Compass UI
- Portal (the authenticated, logged-in area of Certiport's website)

This page, which can be reached by typing [www.certiport.com/updates](http://www.certiport.com/updates), also includes detailed information and release notes for the most recent updates.

We work hard to ensure that our updates are complete and robust at the time of release. We encourage you to refer to this page often and plan your certification activities accordingly. Should you encounter a technical issue or need assistance, contact **Certiport Technical/Customer Support**.

Please keep in mind that planned release dates listed on this page are subject to change.

Justin Partridge: Senior Product Manager



## New Cisco Certified Support Technician certification coming in June!



A promotional banner for the new Cisco Certified Support Technician (CCST) IT Support certification. On the left, a woman with dark curly hair, wearing a plaid shirt over a white t-shirt, is smiling and holding a laptop. To her left is a circular badge that says "COMING IN JUNE" twice. To her right, the word "NEW" is in a blue box, followed by the text "Cisco Certified Support Technician certification exam" and "CCST IT Support" in large blue letters. Below this text is the Cisco logo and a dark blue button with the text "LEARN MORE" and a right-pointing arrow.

Great news! The Cisco Certified Support Technician (CCST) program will be adding a third certification focused on IT Support coming in June!

**CCST IT Support** will provide a validation of work-ready skills and knowledge necessary to help start careers in roles such as IT End User Support, IT Help Desk Support, Computer Support Specialists, and IT Help Desk Analyst. The Cisco Certified Support Technician IT Support certification will help round out the CCST program to address some of the most in demand jobs that help launch careers across IT support, networking, and cybersecurity.

[Tell me more about the exam](#)

Jaime Wait: Field Marketing Manager



## Do you teach Intuit?

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### Intuit Personal Finance exam now available in Spanish!

We're excited to announce that our Intuit Personal Finance certification exam is now available in Spanish. Aligned with the Council for Economic Education and Jump\$tart Coalition National Personal Financial Education standards, this certification is designed to validate students' mastery of the crucial life skill of personal finance. Previously offered in English, the addition of the Spanish language will empower individuals to demonstrate their expertise in personal finance

[Tell me more about the exam](#)

Amandine Judas: Product Marketing Manager

# New LearnKey Course available for Intuit Personal Finance – U.S.

We are excited to announce the release of LearnKey's new **Intuit Personal Finance – U.S.** course!

The Intuit Personal Finance - U.S. course equips students with foundational knowledge of personal finance concepts that can aid them in making critical short-term and long-term financial decisions. Students learn about earning income and paying taxes, budgeting, money-saving strategies, available loans, credit score importance, and risk management. Students can become financially responsible individuals as they learn and practice the financial literacy taught in this course.

The 17.5 class hours course includes a student workbook (PDF) with additional projects, activities, glossary key terms, and definitions to help reinforce learning—teacher workbook (PDF) with answer keys, lesson plans, and shortcut keys.

[Show me the course](#)

Amandine Judas: Product Marketing Manager



## Resources for MOS educators



### Help improve your students' Microsoft Office Specialist exam scores and earn an invitation to the U.S. National Championship

Will your student be the next Microsoft Office Specialist U.S. National Champion? Help them improve their test scores and earn an invitation to the U.S. National Championship! Check out these tips and tricks to help them be successful:

- Concepts over questions - Students seek to have a complete understanding of the objective domains. Spend time in the Microsoft Office software to become more familiar with the functions.

Continued...



- Practice, practice, practice - the key to success is spending time preparing for the exam. Utilize the CertPREP Practice Tests, powered by GMetrix and other learning curricula to prepare for the exam. While practicing, take meaningful notes and review them frequently.
- Prepare for exam day - While notes are not allowed during the exam, students should study their notes and the objective domains before their exams to remind them of the concepts they have learned.

Good luck to your students as they prepare to become champions! If you have any best practices you would like to share with your fellow educators, share them on the CERTIFIED Educator LinkedIn Community. Need some inspiration? Watch the “Train a Champion” webinar to learn what Karen Coulombe does to prepare her students for success.

[Show me more tips and tricks](#)

Dominique Delbar: Corporate Events Manager



## On the podcast: Learn how to train champions

Is your student the next U.S. National Champion? Get tips for how to help students earn an invitation to compete with veteran MOS teacher, Kathy Schmit. Learn how you can prepare students to compete, and how the competition can change lives. You can also discover resources that will help your students practice their skills. Prepare the next generation of MOS Champions!

[Listen on Spotify](#)

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Hannah Crepeau: Content Marketing Manager

## Microsoft Office Specialist configuration update

Certiport will be rolling out a configuration update to the Microsoft Office Specialist certification exams. Set for release on March 28, this update will be a mandatory update for the Word Expert (Microsoft 365 Apps) exam. For all other exams, the update will be optional, allowing CATCs the flexibility to choose whether to adopt the changes. For more information on this release, contact our **Technical Support team**.

Caroline Dill: Product Marketing Manager

# Resources for You

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## Stay Updated on Certiport's Latest News

### New Product Information

See what exams have been recently released or are coming soon.

### Live Trainings

View the calendar for upcoming onboarding and support webinars.

### System Maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

### Compass Updates

Get detailed information on upcoming changes to the Compass exam delivery software.

### Important Notices [RSS](#)

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

### Exam Content Updates [RSS](#)

Review planned release dates of exams undergoing maintenance.

### Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



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