No-Am CATC Newsletter 2-15-2024

CERTIPORT

A PEARSON VUE BUSINESS

AUTHORIZED TESTING CENTER

NEWS UPDATE

February 15, 2024

Towson University empowers with Microsoft Excel certification

Towson University's Department of Business Analytics and Technology Management is dedicated to equipping its graduates for the evolving landscape of business and technology. Explore this video to witness the transformative impact of Microsoft Office Specialist Excel certification, which has not only broadened opportunities for students but also reinforced the department's commitment to meeting graduate requirements. **Read the success story** and watch the video linked below.

Show me the video

Caroline Campbell: Product Marketing Manager

Adobe Certified Professional

What's happening with Adobe?

Your student could be Certiport's next Adobe Certified Professional U.S. National Champion!

Are your students ready to submit their original design project to the Spring Qualifier? While students can submit any original design project, below are some elements that can be included to improve their chances of earning an invitation. The original design projects should include:

Both text and graphical design

- A call-to-action (where applicable)
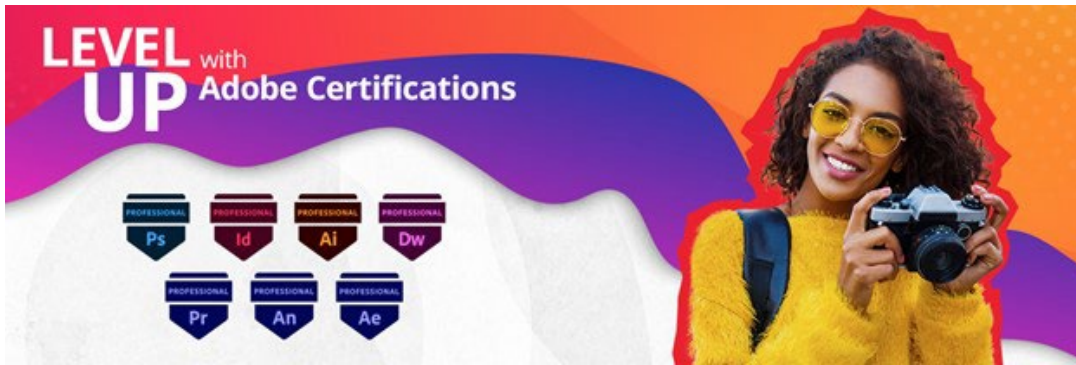- Preparing the file for digital OR print distribution (where applicable
- Original artwork

Continued…

- A variety of design elements (such as shape, color, space, form, line, value, and texture)

When in doubt, a student can submit what they have! Students can submit an original design project even if it does not include all the items listed. Projects are due May 3rd, 2024. Submit a project today!

Submit a project

Dominique Delbar: Corporate Events Manager

Adobe Certified Professional 2021 certification exams are retiring.

On June 30, 2024 Certiport will retire the 2021 versions of the Adobe Certified Professional exams. The 2022 and 2023 exams will remain available. Any Certiport Authorized Testing Center that currently delivers 2021 exams should prepare to deliver more recent versions of the exams instead. Please review the **Adobe Program Support page** to ensure all technical requirements are met for Compass exam delivery.

2024 versions of the Adobe Certified Professional exams will be **available soon**, as Certiport is working to ensure compatibility with the latest versions of Adobe Creative Cloud software. There are no changes to the exam objectives.

For a complete list of all Adobe Certified Professional exam versions and languages, check out our **release schedule**. Updated 2024 CertPREP practice tests will soon be available and listed on our release schedule as well.

Tell me about the exam retirement

Emma Bury: Field Marketing Manager

Connect and innovate with your fellow educators

One of the best things about attending CERTIFIED is the opportunity to network with fellow educators. The CERTIFIED Educator Conference offers unparalleled networking opportunities, where you can connect with like-minded professionals, share ideas, and build valuable relationships.

Don't miss this chance to expand your professional network and gain knowledge from leading experts in the field. Register by April 1st, 2024 and save $100!

I'm ready for a discount

Dominique Delbar: Corporate Events Manager

Technology updates for your testing center

CERTIPORT®
A PEARSON VUE BUSINESS

End of service for old versions of Compass for Windows

All software products have a lifecycle, Certiport's Compass exam delivery technology is no exception. This message is to provide some important information about recent changes for Compass for Windows. This applies only to Compass for Windows and does not affect Compass for Mac.

On February 14, 2024, support ended for all versions of Compass for Windows with the last three digits of 835 or less. For example, 19.0.2.**835**, 10.0.2.**793**, 10.0.2.**718**, etc. will no longer receive the following:

- Security updates

- Non-security hotfixes

- Free or paid assisted support options

- Exam content updates from Certiport

Computers running an earlier version of Compass will continue to work even after support ends. However, using unsupported software may increase the risk of an unfavorable exam experience. Each new release of Compass includes multiple bug fixes that prevent known issues and updating to the latest version will provide you with a more stable environment.

All Certiport Authorized Testing Centers are encouraged to upgrade to the latest version of Compass, **19.0.2.1270**. To check which version of Compass you are currently using, launch Compass, log in, and then click on "About Compass" in the left-hand menu. For more information, please review our **Compass Update Guide**.

JB Tinker: Product Manager

Compass for Windows release

The Technology team have been working on fixing more bugs and adding new features to Compass, Certiport's state-of-the-art exam delivery technology, and we are pleased to announce that we are about to release a new version on February 21– which seeks to build on the strong foundation of our previous version, released in July 2023.

Usage reports show that hundreds of CATCs from across the world who have updated to the latest version of Compass have achieved a flawless experience with each exam delivered. Thousands more CATCs have seen a major reduction in the number, and severity, of errors. We are looking forward to even greater rates of success with this newly released version, in which we have eliminated more potential bugs and issues, making it the best version of Compass available.

To experience this same level of quality, we would encourage you to update to the most recent version of Compass as soon as possible. You can do this by reviewing our **Compass for Windows Update Guide**.

For more information about Compass, contact your Territory Manager, or go to **www.certiport.com/compass**.

JB Tinker: Product Manager

Looking for new teaching ideas?

On the podcast: The value of play and experiential learning with John Beale

In our latest CERTIFIED Podcast episode, John shares why it's so important for educators to focus on play. However, it's not just play for play's sake. He teaches how you can make your learning objectives and assignments more playful and hands-on, helping drive student engagement and buy-in. You'll love John's practical advice for making your classroom more engaging and playful.

Listen on Spotify

Listen on Apple Podcasts

Listen on Google Podcasts

Hannah Crepeau: Content Marketing Manager

Resources for You

Stay Updated on Certiport's Latest News

New Product Information
See what exams have been recently released or are coming soon.

Live Trainings

View the calendar for upcoming onboarding and support webinars.

System Maintenance
Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

System Updates
Get detailed information on upcoming changes to our technology and systems.

Important Notices   RSS

Get notifications regarding the use and support of our exam products,

delivery systems, solutions, and features.

Exam Content Updates   RSS
Review planned release dates of exams undergoing maintenance.

Support

Find answers online including FAQs, Quick Reference Guides, Technical

Requirements, or the different ways to contact our Technical Support team.