

# No-Am CATC Newsletter 12-14-2023

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**AUTHORIZED TESTING CENTER**

## NEWS UPDATE

December 14, 2023



A PEARSON VUE BUSINESS

# Updates from Certiport

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## Holiday hours

The Certiport office in Lehi, UT will be closed on Monday, December 25 for Christmas Day, and then again on Monday, January 1, 2024, for New Year's Day:

December 25th and January 1st:

- Test Candidate Support: Closed
- CATC Customer Service: Closed
- CATC Technical Support: Closed

Normal business hours will resume on Tuesday, December 26, 2023, and Tuesday, January 2, 2024. Thank you for your cooperation and understanding.

Please [visit our website](#) for additional information on our holiday hours.

Certiport Operations Team

## Important information about the Certiport Authorized Testing Center (CATC) Locator

Effective January 21, 2024, the CATC Locator will be retired and will no longer be available after this date. For questions or assistance regarding this matter, contact your Certiport Territory Manager.

J.B. Tinker: Product Manager, VUE Development Managers

## End of service for old versions of Compass for Windows

All software products have a lifecycle, Certiport's Compass exam delivery technology is no exception. This message is to provide some important information about upcoming changes for Compass for Windows. This applies only to Compass for Windows and does not affect Compass for Mac.

On 14 February 2024, support will end for all versions of Compass for Windows with the last three digits of **835 or less**. For example, 19.0.2.**835**, 10.0.2.**793**, 10.0.2.**718**, etc. will no longer receive the following:

- Security updates
- Non-security hotfixes
- Free or paid assisted support options
- Exam content updates from Certiport

Computers running an earlier version of Compass will continue to work even after support ends. However, using unsupported software may increase the risk of an unfavorable exam experience.

**Continued...**

Each new release of Compass includes multiple bug fixes that prevent known issues and updating to the latest version will provide you with a more stable environment.

All Certiport Authorized Testing Centers are encouraged to upgrade to the latest version of Compass, **19.0.2.1270**. To check which version of Compass you are currently using, launch Compass, log in, and then click on “About Compass” in the left-hand menu. For more information, please review our [Compass Update Guide](#).

JB Tinker: Product Manager



# Certiport’s Adobe Certified Professional Fall Qualifier ends on December 15, 2023!

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Continued...



Certiport's 2023 Adobe Certified Professional U.S. National Championship Fall Qualifier ends on December 15, 2023! Students who are named Fall Qualifier Champions of their state will earn an invitation to the U.S. National Championship where they can meet other students from around the U.S. and compete to win scholarships, prizes, trophies, medals, the title of U.S. National Champion, and an all-expenses-paid trip to the World Championship.

If your students haven't taken a certification exam and submitted a project, there's still time! Candidates should have a certification in Photoshop, InDesign, or Illustrator and submit an original design project. Have they already earned their certification exam? Submit a project today!

**My students are ready to submit a project**

Dominique Delbar: Corporate Events Manager



# Help your students earn an invitation to compete at the MOS U.S. National Championship!



The 2023 Microsoft Office Specialist U.S. National Championship Fall Qualifier ends on December 15, 2023! Students who are named the Fall Qualifier Champions of their state will earn an invitation to the 2024 Microsoft Office Specialist U.S. National Championship where they can meet other students from around the U.S. and compete to win scholarships, prizes, trophies, medals, the title of U.S. National Champion, and an all-expenses-paid trip to the World Championship. Check to see if your students are ranked in the top three!

[Show me the Fall Qualifier rankings](#)

Dominique Delbar: Corporate Events Manager



## New Exam Available: Intuit Personal Finance

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We're excited to announce the launch of our new certification: Intuit Personal Finance!

Educational institutions and government bodies are increasingly prioritizing financial education, and personal finance emerges as a critical, yet often under-taught, life skill that directly impacts students' daily lives and future financial well-being. The new Intuit Personal Finance certification exam developed in partnership with Intuit is based on the national financial education standards of the Council for Economic Education (CEE) and Jump\$tart coalition and is designed to empower individuals not only with the knowledge but certifiable skills that validate the mastery of the crucial life skill of personal finance.

As with many other Certiport certifications, the exam is a 50-minute exam with about 40 questions. In addition to the certification exam, educators can also access tools to teach, prepare, and assess their students' financial literacy skills. The Intuit Personal Finance program is built to help educators fulfill states' requirements on financial literacy curriculum, and help students feel confident making financial decisions that will impact their financial well-being.

[Tell me more](#)

Amandine Judas: Product Marketing Manager

# CERTIFIED 2024 Updates



## Network with your community of educators at CERTIFIED 2024

As an educator, you understand the importance of continuous learning and professional development. That's why we've designed this conference to provide you with valuable insights, practical tools, and hands-on experience that you can use to improve your teaching practice and make a lasting impact on your students.

Register now to secure your spot at this exceptional event where you can enhance your skills, network with like-minded professionals, and stay updated with the latest educational trends. Register by April 1, 2023 to save \$100.

**Secure your seat today!**

Dominique Delbar: Corporate Events Manager





## On the podcast: Teaching in a mixed classroom

Are you teaching in a mixed classroom? Maybe you're working with gifted students, students with an IEP, ESOL students, and more. How do you address the needs and learning styles of such a diverse group? Jenny Mohess addresses classroom diversity and mixed classroom benefits and challenges in this episode.

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Hannah Crepeau: Content Marketing Manager

# Resources for You

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## Stay Updated on Certiport's Latest News

### New Product Information

See what exams have been recently released or are coming soon.

### Live Trainings

View the calendar for upcoming onboarding and support webinars.

### System Maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

### Compass Updates

Get detailed information on upcoming changes to the Compass exam delivery software.

### Important Notices [RSS](#)

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

### Exam Content Updates [RSS](#)

Review planned release dates of exams undergoing maintenance.

### Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



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