

No-Am CATC Newsletter 1-18-2024

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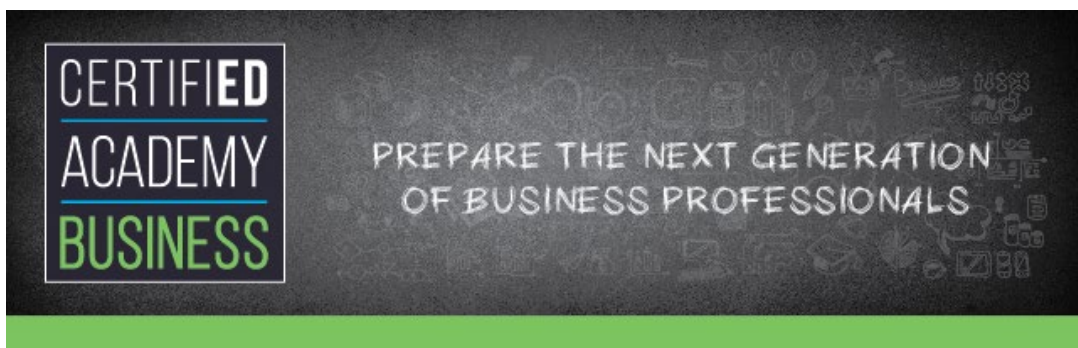
AUTHORIZED TESTING CENTER

NEWS UPDATE

January 18, 2024



What's new with CERTIFIED?



CERTIFIED Academy: Business. Have you registered?

We're so excited to kick off 2024 with our CERTIFIED Academy: Business course. And if you prepare the next generation of business professionals, this is the course for you.

Don't forget to register before our next session on January 31 at 1 PM EST. We'll discuss how to embed communication teaching into your curriculum.

[I need to register](#)

Hannah Crepeau: Content Marketing Manager



On the podcast with Jessie Kalloo

A new year means a new opportunity to focus on your students. In this episode, we sat down with CERTIFIED Ambassador, Jessie Kalloo, to talk about how to engage students in your classroom and beyond.

Together with Jessie, we talked about creating an engaged culture in your classroom, and practical approaches for how to keep your students engaged. Jessie even shares how he flips the classroom and allows his students to become the teachers.

[Listen on Spotify](#)

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Hannah Crepeau: Content Marketing Manager



Explore how certification can prepare your students for success

How much can technology certification really impact your classroom, your career, and the lives of your students? Join us at CERTIFIED 2023 to find out. CERTIFIED is the only education conference dedicated exclusively to exploring the full promise of certification in the classroom. Don't miss this opportunity to listen, learn, and collaborate with a community of educators who share your passion for using certification to improve education and change lives.

I want to take advantage of early bird pricing!

Dominique Delbar: Corporate Events Manager



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Technology updates

Certiport planned data center transition – production environment

As a final notice, Certiport is preparing to migrate our systems to a new data center environment, scheduled to begin on **January 21st at 8:00 am Mountain Standard Time**, with validations to be completed on the same day by 8:00 pm Mountain Standard Time. We will send notification when the new data center environment is live and normal operations can resume. During this transition, the following Certiport systems will be unavailable.

All details about the data center transition and needed actions for your testing center can be found on the blog.

[Tell me about the data center transition](#)

Certiport Authorized Testing Center Locator to be retired effective January 21, 2024

Certiport strives to provide effective, easy-to-use services and technologies in all aspects of our business. To help support this effort, Certiport is currently migrating certain business services to cloud-based servers supported by Microsoft Azure technology.

One service that is affected by this migration is the Certiport Authorized Testing Center (CATC) Locator. The CATC Locator has been an important tool for Certiport customers for many years, however recent advancements in technology have increased the availability of online and remote exam delivery solutions, alternatives to physical CATCs. As a result, Certiport has made the difficult decision to retire the CATC Locator effective **January 21, 2024**.

Certiport recognizes that some customers rely on the CATC Locator to address certain business needs and that this decision may result in some inconvenience. For this we sincerely apologize. Moving forward, testing center locator inquiries should utilize the following link: **[Support for Test Takers Certiport](#)** .

If you have questions or would like additional information, please contact your **Certiport Territory Manager**.

JB Tinker: Product Manager

End of service for old versions of Compass for Windows

All software products have a lifecycle, Certiport's Compass exam delivery technology is no exception. This message is to provide some important information about upcoming changes for Compass for Windows. This applies only to Compass for Windows and does not affect Compass for Mac.

On 14 February 2024, support will end for all versions of Compass for Windows with the last three digits of **835 or less**. For example, 19.0.2.**835**, 10.0.2.**793**, 10.0.2.**718**, etc. will no longer receive the following:

- Security updates
- Non-security hotfixes
- Free or paid assisted support options
- Exam content updates from Certiport

Computers running an earlier version of Compass will continue to work even after support ends. However, using unsupported software may increase the risk of an unfavorable exam experience. Each new release of Compass includes multiple bug fixes that prevent known issues and updating to the latest version will provide you with a more stable environment.

All Certiport Authorized Testing Centers are encouraged to upgrade to the latest version of Compass, **19.0.2.1270**. To check which version of Compass you are currently using, launch Compass, log in, and then click on "About Compass" in the left-hand menu. For more information, please review our [Compass Update Guide](#).

JB Tinker: Product Manager

Ready to learn?

· A L L · · · · ·
· D I G I T A L ·
· A C A D E M Y ·

ADA Webinar Series

AI for problem solving & the Certification Capstone

Liliya Rajsombath, Certiport, A Pearson VUE Business

23rd January 2024, 14h CET



All Digital Academy webinar series: AI for problem solving & the certification capstone

AI is increasingly sought after by learners of all ages – for careers, professional advancement as well as general understanding of our digital world. In this webinar, our very own, Liliya Rajsombath, IT Specialist Program Expert, will present a program that provides the foundational skills in AI and how AI can be used to solve problems.

Join the All Digital Academy webinar series on the 23rd January 2024, as they look at how this AI program – with a learning and certification element, can benefit your learners, how to go about it, what is required for successful delivery of educational activities in AI and how validation of learning outcomes best serves learners.

Continued...

I'm ready to register

What is All Digital Academy?

Resources for You

Stay Updated on Certiport's Latest News

New Product Information

See what exams have been recently released or are coming soon.

Live Trainings

View the calendar for upcoming onboarding and support webinars.

System Maintenance

Mark your calendar! See what dates are scheduled for periodic maintenance, as maintenance can affect exam delivery.

Compass Updates

Get detailed information on upcoming changes to the Compass exam delivery software.

Important Notices [RSS](#)

Get notifications regarding the use and support of our exam products, delivery systems, solutions, and features.

Exam Content Updates [RSS](#)

Review planned release dates of exams undergoing maintenance.

Support

Find answers online including FAQs, Quick Reference Guides, Technical Requirements, or the different ways to contact our Technical Support team.



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